

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**Telecommunications Division
Carrier Branch**

**RESOLUTION T-16604
OCTOBER 26, 2001**

R E S O L U T I O N

RESOLUTION T-16604. PACIFIC BELL (U-1001-C). REQUEST
AUTHORITY TO DEVIATE FROM ITS FILED TARIFF SCHEDULE CAL.
P.U.C. N.O. A5, EXCHANGE SERVICES, TO CONTINUE TO PROVIDE
SERVICES ON A CROSS-BOUNDARY BASIS.

BY ADVICE LETTER NO. 22248, FILED ON OCTOBER 5, 2001

SUMMARY

This Executive Director Action Resolution authorizes Pacific Bell (Pacific) to deviate from its filed tariff schedule Cal. P.U.C. No. A5, Exchange Services, to continue to provide service on a cross-boundary basis.

BACKGROUND

By Advice Letter (AL) No. 22248, filed on October 5, 2001, Pacific requests authority to deviate from its filed tariff schedule Cal. P.U.C. No. A5, Exchange Service, to continue to provide service on a cross-boundary basis to two subscribers. The addresses involved are:

<u>Address</u>	<u>Base Exchange</u>	<u>Current Cross Boundary Exchange Served From</u>
270 East Main St.	Colton	Riverside
480 East Main St.	Colton	Riverside

NOTICE/PROTESTS

Pacific states that a copy of the Advice Letter and related tariff sheets was mailed to competing and adjacent utilities and/or other utilities, and interested parties as

requested. Notice of Advice Letter No. 22248 was published in the Commission Daily Calendar of October 10, 2001. No protest to this Advice Letter has been received.

DISCUSSION

Pacific states that when the two addresses in question established service in 1988, it was more prudent for them to be served by the Riverside exchange although they resided in the Colton exchange. When service was originally provisioned, these two customers should have been charged the appropriate foreign exchange service charges, but due to an oversight, were not.

Pacific also states that it recently became aware of this oversight but rather than disconnect service or add additional expenses to both the utility and customer, Pacific is requesting a deviation from their tariffs to allow these two customers to continue to be served on a cross-boundary basis from the Riverside exchange. Pacific requests this deviation to continue until such time as the customers disconnect service. Due to further development of the Colton exchange, future customers at these two addresses will be provided service from the Colton exchange.

Pacific has contacted the two customers by telephone and advised them of the tariff discrepancy. The concern is that these customers have had their telephone numbers for some time and, to rearrange their serving central offices will require changes to these customers' telephone numbers and will consequently change their respective local calling areas. The customers' response to Pacific was that each wanted to keep his/her respective telephone number(s) and existing service arrangement.

Resolution No. T-9599, dated March 29, 1977, authorizes the Executive Director to grant requests by communication utilities to deviate from filed tariffs for customers whose exchange of services are affected by a utility initiated boundary realignment or serving central office rearrangement and the customer wishes to retain his existing service.

The Telecommunications Division (TD) has reviewed Pacific AL No. 22248. TD concludes that Pacific's request for authority to deviate from its filed tariff schedule Cal. P.U.C. No. A5, Exchange Service, to continue to provide service on a cross-boundary basis is reasonable. TD recommends that the Commission approve this filing.

Commission approval is based on the specifics of the Advice Letter and does not establish a precedent for the contents of future filings or for Commission approval of similar requests.

FINDINGS

1. Pacific requests authority to deviate from its filed tariff schedule Cal. P.U.C. No. A5, Exchange Service, to continue to provide services on a cross-boundary basis.
2. Two customers have not received service through their respective Colton base exchange. The customers' addresses are:

<u>Address</u>	<u>Base Exchange</u>	<u>Current Cross Boundary Exchange Served From</u>
270 East Main St.	Colton	Riverside
480 East Main St.	Colton	Riverside

3. The customers in question have had their telephone numbers for some time and, to rearrange their serving central office will require changes to their telephone numbers and local calling areas.
4. Pacific has contacted the customers and advised them of the tariff discrepancy.
5. Knowing the consequences of rearranging their current serving central office, the customers have expressed to Pacific their desires to continue with their respective telephone numbers and existing service arrangements.
6. A tariff deviation, as Pacific requested, would be in the best interest and least disruptive to the customers involved.
7. After reviewing AL No. 22248, TD recommends that the Commission approve this filing.
8. Pursuant to the authority granted the Executive Director in Resolution No. T-9599, Pacific's request to deviate from its filing tariff schedule Cal. P.U.C. No. A5, for the two addresses identified in Finding No. 2 above, is just and reasonable and should be granted.

THEREFORE, IT IS ORDERED THAT:

1. Pacific's request to deviate from its filed tariff scheduled Cal. P.U.C. No. A5, Exchange Service is granted.

2. Pacific is authorized to grandfather the service on a cross-boundary basis from the Riverside exchange to the two existing customers identified by the addresses in Finding No. 2 until they terminate, change, or transfer service.

Resolution T-16604
TD/Pacific Bell AL 22248/EVW

This Resolution is effective today.

I hereby certify that this Resolution was adopted by Executive Action Resolution on October 26, 2001.

WESLEY M. FRANKLIN
Executive Director